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## **WARP Code of Practice**

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# Contents

- 1 Scope ..... 2
- 2 Definitions and abbreviations ..... 2
  - 2.1 Definitions ..... 2
  - 2.2 Abbreviations..... 2
- 3 Background ..... 2
- 4 WARP Code of Practice..... 4
  - 4.1 Responsibilities ..... 4
  - 4.2 Incident reporting..... 4
  - 4.3 Governance ..... 4
- History ..... 5

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# 1 Scope

This document describes a Code of Practice for WARP Providers. An agreement to abide by this Code of Practice forms one of the principal requirements for formal WARP registration.

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## 2 Definitions and abbreviations

### 2.1 Definitions

For the purposes of this document, the following terms and definitions apply:

Advice Brokering Service:	A service where members can learn from other members initiatives/experience.
Filtered Warnings Service:	A service where members receive only the security information relevant to their needs.
Trusted Sharing Service:	A service where reports are anonymised, so members can learn from each others attacks/incidents without fear of recriminations or embarrassment.
WARP:	A unit or team providing the three basic services (Filtered Warnings, Advice Brokering, and Trusted Sharing) to a defined community, in accordance with the CPNI WARP model and approved variants.

### 2.2 Abbreviations

For the purposes of this document, the following abbreviations apply:

CPNI:	Centre for the Protection of National Infrastructure
WARP:	Warning, Advice and Reporting Point

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## 3 Background

Some of the many benefits associated with the establishment of a WARP are listed below:

- **Work efficiency:** WARPs promote the sharing of information and the coordination of common tasks, which in turn, will reduce duplication of work. This will benefit a corporate or government provider through increased efficiency.
- **Avoidance of reputation damage:** As organisations move to a more online approach to interact with the public, web presence becomes a key factor. If a website is unavailable or has been defaced, this can cause reputation issues and could discourage the uptake of web services. The community served will be better protected by being WARP members.

- **Early warning:** Finding out about problems/solutions others are experiencing and sharing these within the WARP community will facilitate a unique and personalised service, which even a large commercial provider could not match.
- **Support from CPNI and other WARPs:** The advantage of belonging to such a focused community means the ability to share and distribute helpful advice from a trusted source. Operational support from other WARPs is well established through the WARP Operators Forum. There is also peer-to-peer cooperation through the Filtered Warnings Application which enables you distribution of other WARPs' warnings and advisories easily.
- **Low cost:** The model is designed to be very low cost, through minimal staffing levels (or virtual teams).
- **Comprehensive free Toolbox:** A WARP provider has access to the WARP Toolbox, which has been created from the experience of other WARPs. It includes background information, how to get started, how to build and run a WARP, and an extensive list of downloads, from press articles to marketing materials.
- **Sustainability:** WARPs are now becoming widely established, with many respected organisations successfully adopting the approach with proven sustainability.
- **Software:** WARP providers may have access to specialist software developed to support all three WARP services;
  - The Advice Brokering Service
  - The Filtered Warning Service
  - The Trusted Sharing Service
- **Increased credibility:** The 'Not-for-Profit' ethos, and the association with the Centre for the Protection of the National Infrastructure (CPNI), will help gain the community's trust and can aid an organisation's credibility, especially in the context of 'Public Good' activities.
- **Compliance:** WARP membership will help the member organisation to meet some of the criteria for ISO27001 accreditation.
- **Growth potential:** Many existing WARP providers are in the process of establishing further WARPs, building on the existing infrastructure and expertise which both supports lower costs and better sustainability. WARPs are now appearing across many sectors, and are beginning to spread internationally.
- **Corporate Social Responsibility:** Being a WARP member enhances the member organisation's corporate social responsibility thereby gaining the community's trust and potentially supporting both the operator's and the members' other business strategies.

WARP Providers have a responsibility to conduct their business in a responsible manner consistent with a set of values which engenders trust. This trust is important not just within the WARP's own community, but also trust within the broader WARP community. To

facilitate WARP trust, CPNI are responsible for a WARP registration process whereby authorised WARP Providers agree to abide by the WARP Code of Practice.

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## 4 WARP Code of Practice

### 4.1 Responsibilities

1. WARPs will be expected to use the WARP name, logo and brand, in a responsible manner.
2. WARPs will seek to promote the establishment of further WARPs for as long as there is a need.
3. WARPs will be expected to contribute freely to the WARP Toolbox any examples of good practice they develop for their WARP that are likely to be of benefit to other WARPs.
4. WARPs will cooperate with, and support, other WARPs, and will make reasonable efforts to attend WARP forums.
5. WARPs will not compete aggressively against other WARPs, nor try to prevent the establishment of new WARPs.
6. Members of one WARP will not be prevented or discouraged from joining additional WARPs if they so wish.

### 4.2 Incident reporting

7. WARPs will work to establish a trusted relationship with each of their members, to encourage Reporting.
8. WARPs are encouraged to share information on incidents likely to be of interest to others, with CPNI, and other WARPs, subject to anonymisation, confidentiality and resource constraints.

### 4.3 Governance

9. WARPs will be run on a not-for-profit or cost recovery basis.
10. WARPs will ensure that their growth is constrained so that they do not reduce their effectiveness or quality of service to individual members.
11. WARPs will not intentionally do anything to bring CPNI, the WARP model, brand or principles into disrepute.

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## History

<b>Version</b>	<b>Date</b>	<b>Description</b>
V1.0	July 2004	First issue
V2.0	August 2004	Reissued in Toolbox style and format
V3.0	October 2008	Redrafted to reflect organisational and other changes